

# RACHEL B. GOLDMAN, JD, CPC, ACC

## COMMUNICATION AND CONFLICT RESOLUTION SPECIALIST



### PROFESSIONAL EXPERIENCE

#### Founder, RBG Consulting | March 2019 to present

- Provides leadership and communication coaching to individuals, groups, and organizations.
- Facilitates and mediates difficult conversations in the workplace, within groups and organizations, among communities, and between family members.
- Teaches workshops, trainings, and courses on topics related to leadership, communication, and conflict management.

#### Collaborative Attorney and Mediator | December 1986 to August 2021

- Represented hundreds of clients in the collaborative law process to reach full settlement on all issues related to their divorce through skillful collaboration and negotiation.
- Mediated hundreds of divorce cases, resulting in the successful resolution of disputes regarding alimony, asset division, custody, and child support.
- Designed and taught numerous basic and advanced Collaborative Law and Mediation trainings and workshops.

*Of Counsel, Clapp Family Law LLC (August 2018 - August 2021)*

*Partner, Grindle Robinson LLP (March 2015 - July 2018)*

*Partner, Boston Law Collaborative LLC (July 2010 - February 2015)*

*Partner, Ginsburg & Leshin, LLP (January 1999 - June 2010)*

*Massachusetts Collaborative Law Council Past President (2015-2016)*

*Community Dispute Settlement Center Trainer and Volunteer Mediator (2010 - 2018)*

### CERTIFICATIONS AND EDUCATION

Certified Professional Coach (iPEC), 2019

ELI Master Practitioner (iPEC), 2019

ACC Coach Certification (ICF), 2021

Certified COR.E Dynamics Specialist, (iPEC) 2021

Everything DiSC® assessment specialist and trainer, 2020

J.D., Suffolk University Law School, 1986 (*cum laude*)

Editor-in-Chief, *Suffolk University Law Review* (1985-1986)

Staff Writer, *Suffolk University Law Review* (1984-1985)

B.A., Macalester College, 1981 (*magna cum laude*)

Awarded Highest Honors for honors thesis entitled "Political, Social, and Psychological Aspects of Battered Women and Battered Children"

### SKILLS AND SPECIALIZED AREAS

- Leadership and Communication Coaching
- Mediation and Facilitation
- Teaching and Training
- Conflict Management
- Negotiation
- Active Listening
- Implicit Bias
- Team Building
- Peacemaking
- Energy Leadership Index assessment
- Everything DiSC® assessment

### TRAINING AND WORKSHOPS

- Leadership and Effective Communication
- Conflict Coaching
- Understanding and Managing Bias
- Skills and Strategies for Productively Talking about Biases
- The Power of Communication Coaching
- Managing Challenging Conversations in the Workplace
- Persuasion and Negotiation
- Strengthening and Sustaining Teams
- New Tools for Optimizing Collaborative Team Communication and Joint Meetings
- Mediation Techniques for Financial Planners
- Communication Styles
- The Art of Engaging in Conflict
- Language and Conflict

### CONTACT INFORMATION

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